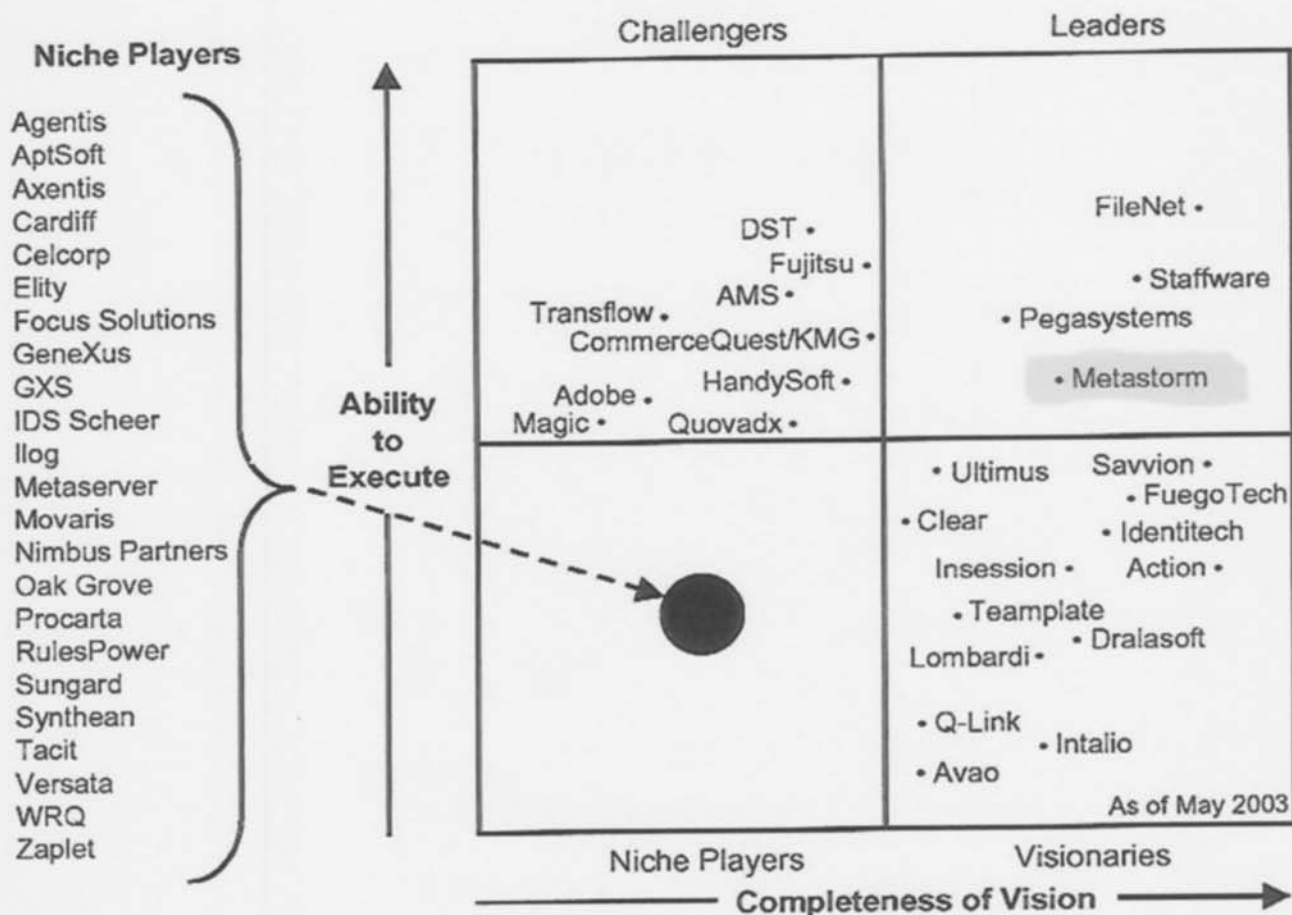


Figure 1
The 2Q03 Pure-Play BPM Magic Quadrant



Key:

- Action Technologies
- Lombardi Software
- Q-Link Technologies

Source: Gartner Research (May 2003)

Completeness of Vision (Horizontal Axis)

The horizontal axis represents the vendor's vision with respect to the requirements and conditions that characterize the demands of BPM. An evaluation of current product features plays a prominent role in this axis. Our consideration of vision also